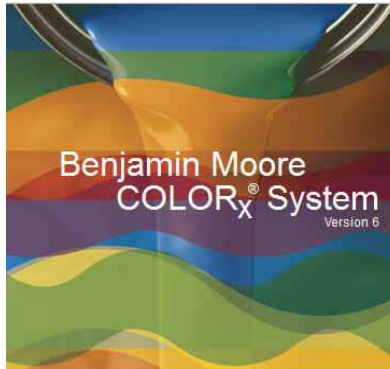


# **Benjamin Moore & Co. Moore's COLOR<sub>x</sub>® System Release Notes & Installation Guide Version 6.32.0100**



COLOR<sub>x</sub> version 6.32.0100 is a Canadian only release which contains prescriptions for the new bases in the Benjamin Moore Dry Fall product.

## **New in this Release**

- Benjamin Moore Dry Fall - K395 in 2X, 3X and 4X base

## **Windows 10 Compatibility**

Although COLOR<sub>x</sub> will run on computers with Windows 10, it also has to interact with dispensers and spectrophotometers through drivers supplied by their manufacturers. We are currently working with X-Rite, HERO, Fluid Management, and CPS Color (Corob) to ensure that everything will work seamlessly with Windows 10. In addition, Benjamin Moore will only support networks where Windows 10 is running on the host computer. We will advise you as soon as our equipment vendors have certified that their drivers are Windows 10 compatible.

## **Help**

While in the COLOR<sub>x</sub> application, you can view the Operator's Manual and the Quick Start Guide by clicking on Help, then choose COLOR<sub>x</sub> Help for the manual or COLOR<sub>x</sub> Quick Start.

## **Best Practices for Custom Color Matching and Competitive Company Colors**

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLOR<sub>x</sub>. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our paint database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

## **Competitive Color Prescriptions**

We have amassed an extensive collection of colors from our competitor's color merchandise. This information is available in our Color Search option in COLOR<sub>x</sub>. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the "Search All" box above the Select Company drop down list.

Unlike a Benjamin Moore color which displays a prescription created and tested by our Color Prescribing Lab, we store just the measurement of the competitive color. That measurement is run in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer and calculated a match.

Therefore, when a customer requests a match to a competitive color, a retailer should follow this procedure. First, look up the color in COLOR<sub>x</sub> and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits, if the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR<sub>x</sub>.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR<sub>x</sub>.

If you have any questions, please contact your Color Technology Rep. or call 800-809-9213.

# Moore's COLOR<sub>x</sub>® System Installation Guide

The Benjamin Moore COLOR<sub>x</sub> Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com and runs under the Windows® XP, Windows® Vista, Windows® 7, Windows® 8, and Windows® 10 operating systems.

## Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 750 MB of free hard disk space.
- CD or DVD Drive
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10

## Installation

If you are downloading COLOR<sub>x</sub> from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR<sub>x</sub> Download Instructions." This will instruct you how to download and install COLOR<sub>x</sub> on your computer.

To install COLOR<sub>x</sub> from a CD, you must have the Windows desktop displayed. If there are any other applications running, they should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the CD labeled "COLOR<sub>x</sub> System" into the CD drive.

The installation procedure will automatically start and bring you to the **Welcome Screen**.

If the installation does not automatically start, click on the "Start" button, usually found at the lower left corner of the screen. The primary menu will pop up. Click on "Run..." and the "Run" dialog box will display. Type "**D:\SETUP**" (where "**D:**" is the designated drive letter for the CD) on the "Open" line and click on "OK".

The Setup Wizard will guide you through the installation.

## License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

After the successful installation of the software you may be prompted to reboot your system.

Note: If you have a previous version of COLOR<sub>x</sub>® 6, this installation will not write over any stored samples or stored customers. They can be still be accessed.